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February 9, 2015

TO: Thomas K. Cauley, Village President
Village Board of Trustees
Kathleen A. Gargano, Village Manager

FROM: Rick Ronovsky, Fire Chief

REF: Executive Summary - Fire Department Activities for January 2015

In summary, the Fire Department activities for the month of January 2015 included responding to a total of 241 emergency incidents. Fire related incidents totaled 78 responses, Emergency Medical related incidents totaled 108 responses, and Emergency related incidents totaled 55 responses.

Fortunately, there were no significant structural related fires during the month. There were several smaller incidents that caused minor damages, and our members responded to several vehicle fires on Hinsdale roadways that accounted for the estimate of fire damages to be almost $9,000. A malfunction of a sprinkler head at the Hinsdale Middle School caused a great deal of water damage, although personnel assisted school staff in limiting the damage.

Fire Department personnel received over 500 hours of training in a number of fire and EMS related areas during the month to maintain their readiness as well as increase their abilities to provide professional services. Our Fire Prevention Bureau and Emergency Management team continue to work with residents and business owners to see that our Village is safe and prepared.

A detailed breakdown is enclosed.

Hinsdale Fire Department
Monthly Report
January 2015

Emergency Response

Type of Response	January 2015	% of Total	Three Year January Average 2012-2013-2014
Fire: (Includes incidents that involve fire, either in a structure, in a vehicle or outside of a structure, along with activated fire alarms and/or reports of smoke)	78	32%	98
Ambulance: (Includes ambulance requests, vehicle accidents and patient assists)	108	45%	84
Emergency: (Includes calls for leaks and spills, hazardous material response, power lines down, carbon monoxide alarms, trouble fire alarms, house lock outs, elevator rescues, and other service related calls)	55	23%	42
Simultaneous: *(Responses while another call is on-going. Number is included in total)*	41	17%	43
Train Delay: *(Number is included in total)*	10	4%	7
Total:	241	100%	224

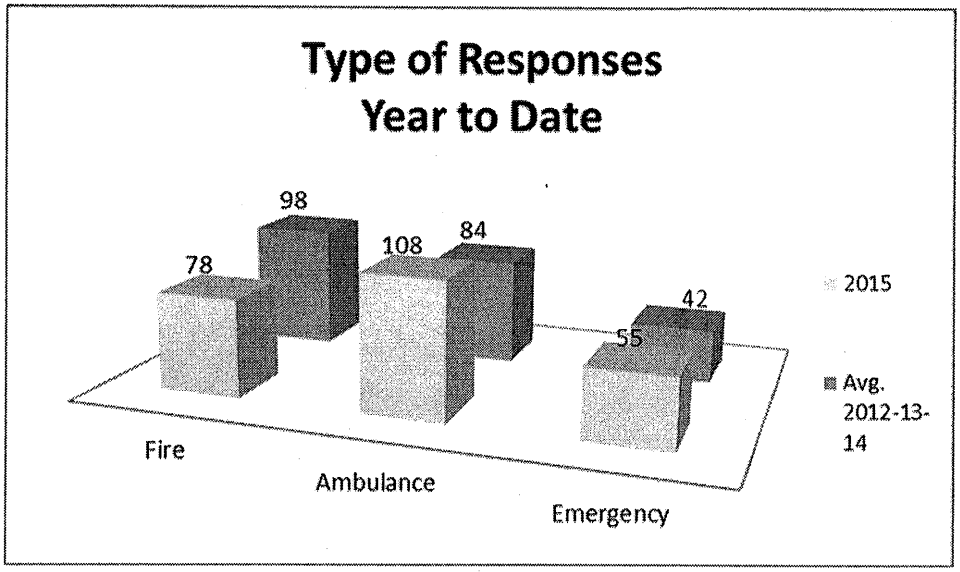
Year to Date Totals

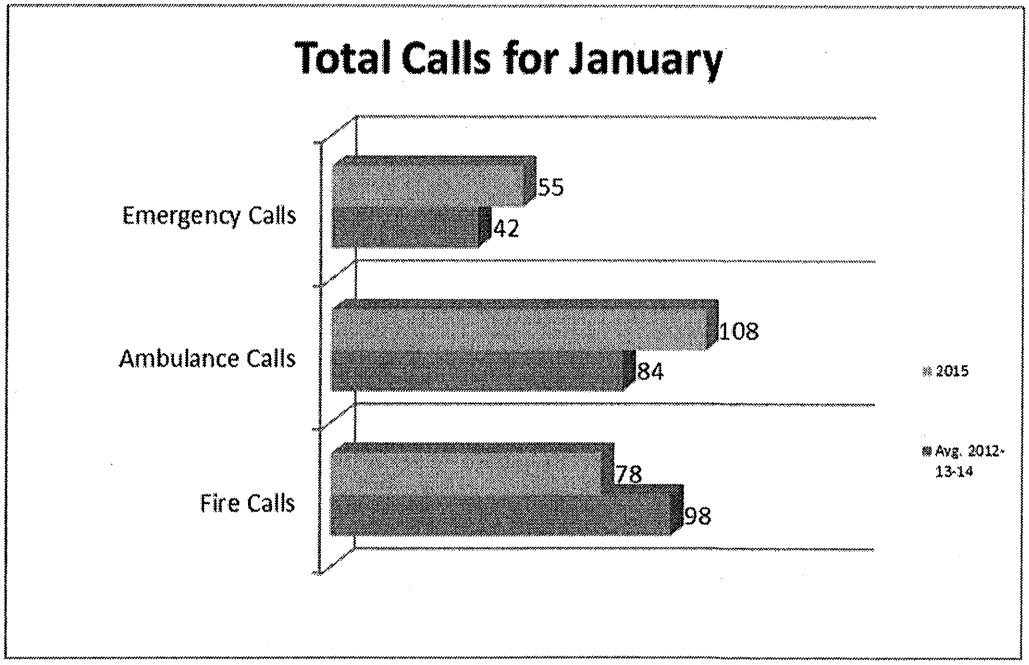
Fire: 78 **Ambulance: 108** **Emergency: 55**

2015 Total: 241 **2012-13-14 Average: 224**

Hinsdale Fire Department Monthly Report January 2015

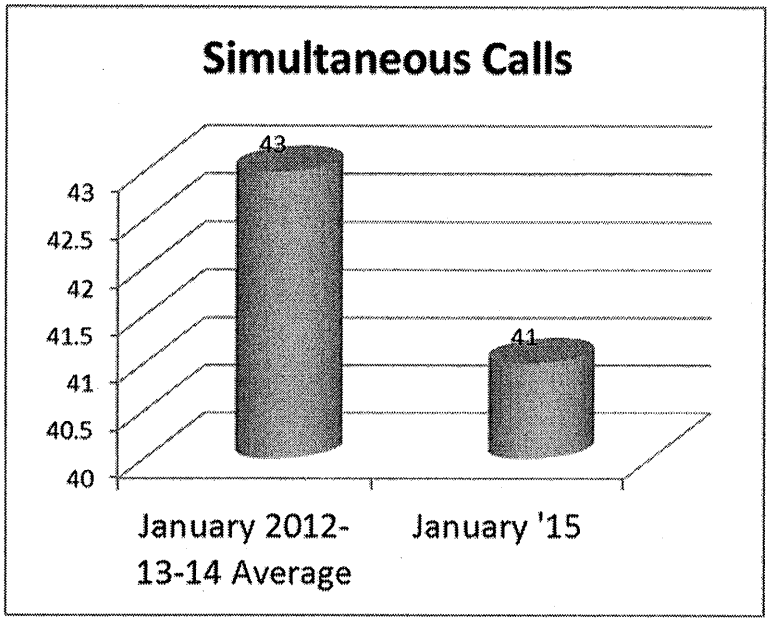
Emergency Response

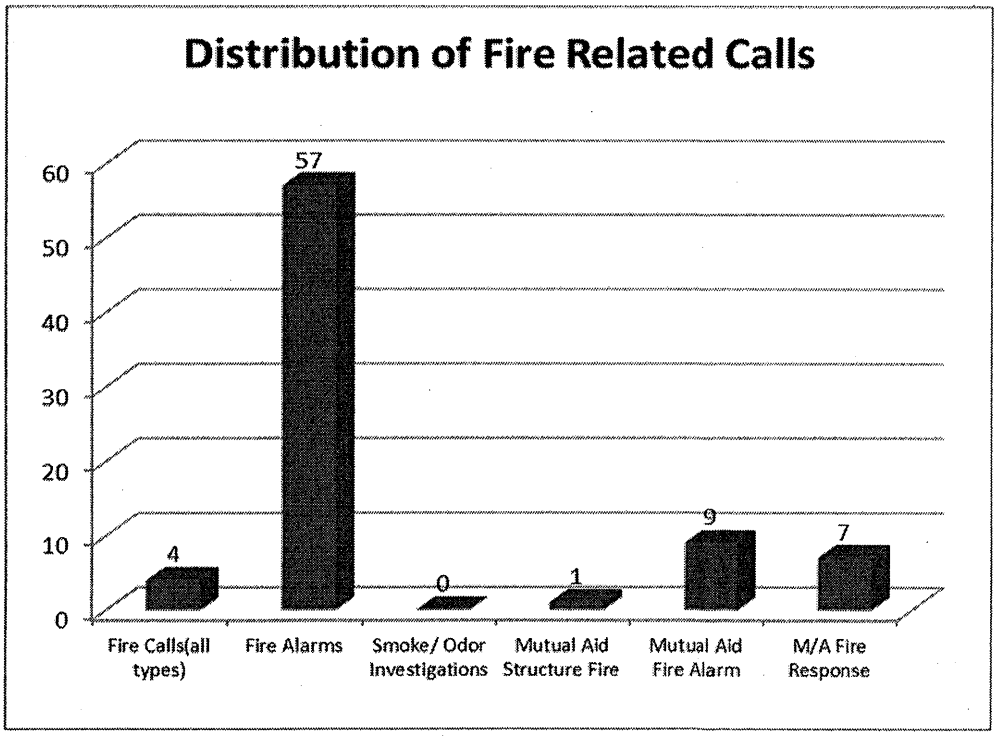




Hinsdale Fire Department Monthly Report January 2015

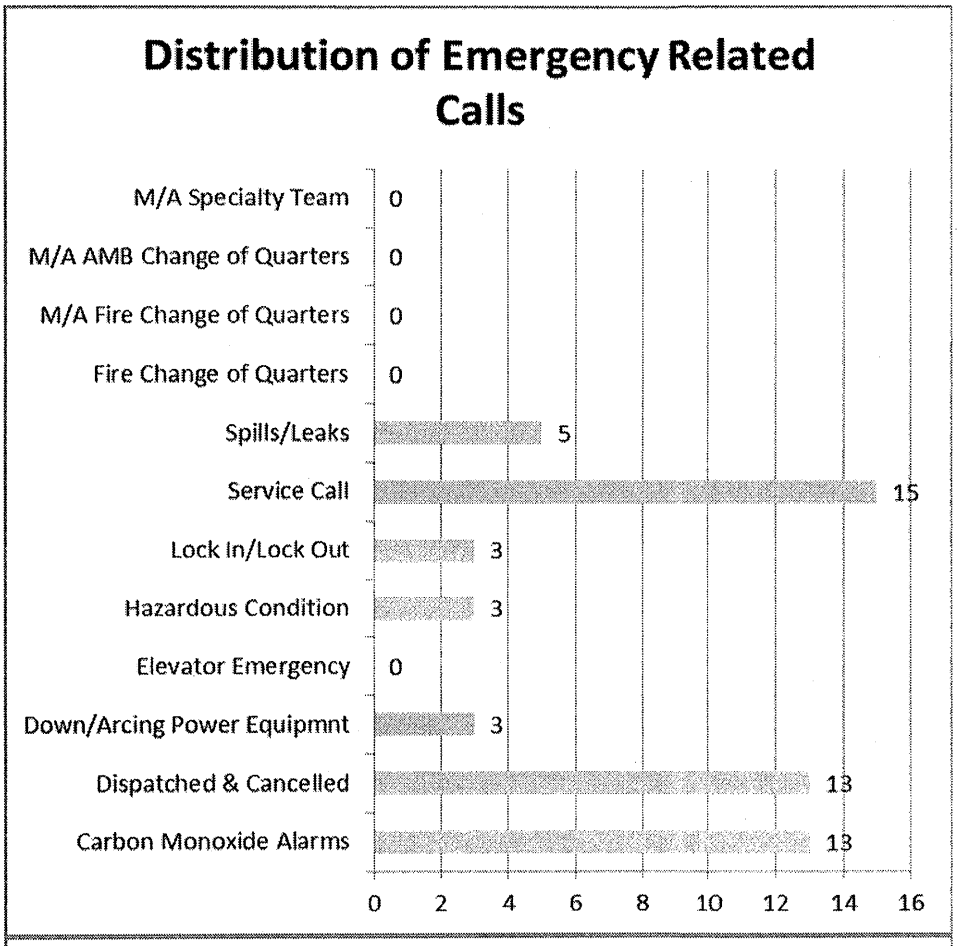
Emergency Response

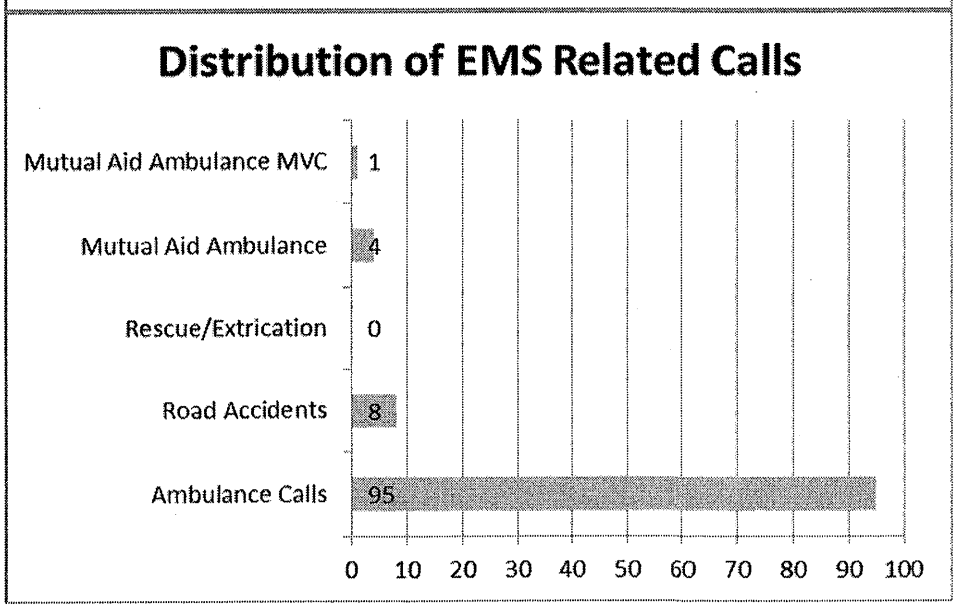




Hinsdale Fire Department Monthly Report January 2015

Emergency Response





Hinsdale Fire Department Monthly Report January 2015

Incidents of Interest

January 6th – members responded for a report of a fire in the 500 block of west Hickory. Upon arrival, members found a construction dumpster on fire next to the residence. Fire was extinguished. There was no damage to the residence, no injuries. Clarendon Hills, Oak Brook, and Western Springs responded to assist.

January 7th – responded with an ambulance to assist LaGrange Park FD with multiple ambulance calls in their town. Members treated two residents at a Retirement Home but did not transport.

January 8th – members responded to the Hinsdale Middle School for an activated fire alarm. Upon arrival, members found a broken sprinkler pipe in a second floor classroom. Members secured the flowing water and assisted School staff with the standing water. Clarendon Hills, Western Springs, and LaGrange Park assisted with water vacuums.

January 10th – members responded to report of a fire in the loading dock at Hinsdale Central High School. Upon arrival, members found a small electrical cord shorted igniting paper goods. Fire was out on arrival. Members checked to make sure fire was out. No measurable damage. Clarendon Hills, Western Springs, and Pleasantview responded to assist.

January 12th – members responded to south Interstate 294 for a truck on fire. Upon arrival, members found a semi-trailer with its brakes on fire. Fire extinguished by members. Truck driver received a hand injury and was treated by paramedics, not transported to a hospital. Damage estimated at $5,500.

January 15th – members responded to south Interstate 294 for a vehicle on fire. Upon arrival, members found a mini-van fully involved in fire. Fire extinguished by members. No injuries, damage estimated at $2,500.

January 16th – members responded to 55th & County Line Road for an accident with injuries. One person treated and transported to Hinsdale Hospital. Members cleaned fluids and debris from the roadway.

January 16th – members responded with an engine to assist Clarendon Hills for a report of a fire in the kitchen of a house. Members assisted as needed. A small fire in the oven was found.

January 18th – Chief Ronovsky responded to assist the LaGrange Fire Department with a reported house fire in their town. On arrival, Chief Ronovsky found a small

fire in the kitchen of the home. The Chief assisted until the arrival of LaGrange members.

January 22nd – responded with our ladder truck to assist the Downers Grove Fire Department covering their Village while they extinguished a house fire in their town. There were no additional calls in which we responded to.

January 24th – responded with an engine to assist Clarendon Hills for a report of smoke in a house. Members assisted as needed.

January 25th – members responded with an engine to assist Western Springs with a report of a fire in the kitchen of a house. Members assisted as needed. A small fire in the oven was found.

January 27th – members responded to a house in the 800 block of south Madison when the resident called reporting they extinguished a fire in the attic earlier in the day. Upon arrival, members found that there was a small fire in the attic from an unknown cause. No injuries, damage estimated at $700. Our fire investigators are looking into a possible cause.

January 31st – members responded with an ambulance to assist Western Springs with a vehicle accident in their town with multiple patients. We transported one person to LaGrange Hospital.

January 31st – members responded with an ambulance to assist Pleasantview with multiple ambulance calls in their town. One person was treated and transported from the Village Center in Burr Ridge to LaGrange Hospital.

Hinsdale Fire Department Monthly Report January 2015

Training/Events

In January, members conducted regular shift training in the following areas: Ambulance equipment familiarization and review, regular monthly Paramedic CE on Cardiac Emergencies and Airway procedures, drivers training and review of the operations of truck 1019, area street familiarization, Policy and procedures review, apparatus and equipment familiarization and review, and pre plans of business district locations.

All shifts conducted training in Reading Smoke Conditions in Buildings on Fire, Incident Command, and Initial Operations on the Fireground.

Members walked through the Hinsdale Golf Club in Clarendon Hills with the Clarendon Hills Fire Department during their familiarization with this location.

Our Fire Department hosted the monthly training for the Division 10 Regional Technical Rescue Team. Members simulated a below grade emergency to rescue trapped workers and secure any potential emergencies. There were over 10 Fire Departments that participated.

Captain Giannelli began the Chief Fire Officers Program through the Illinois Fire Chiefs Association. Lt. Claybrook attended Tactics & Strategy II through the Illinois Fire Chiefs.

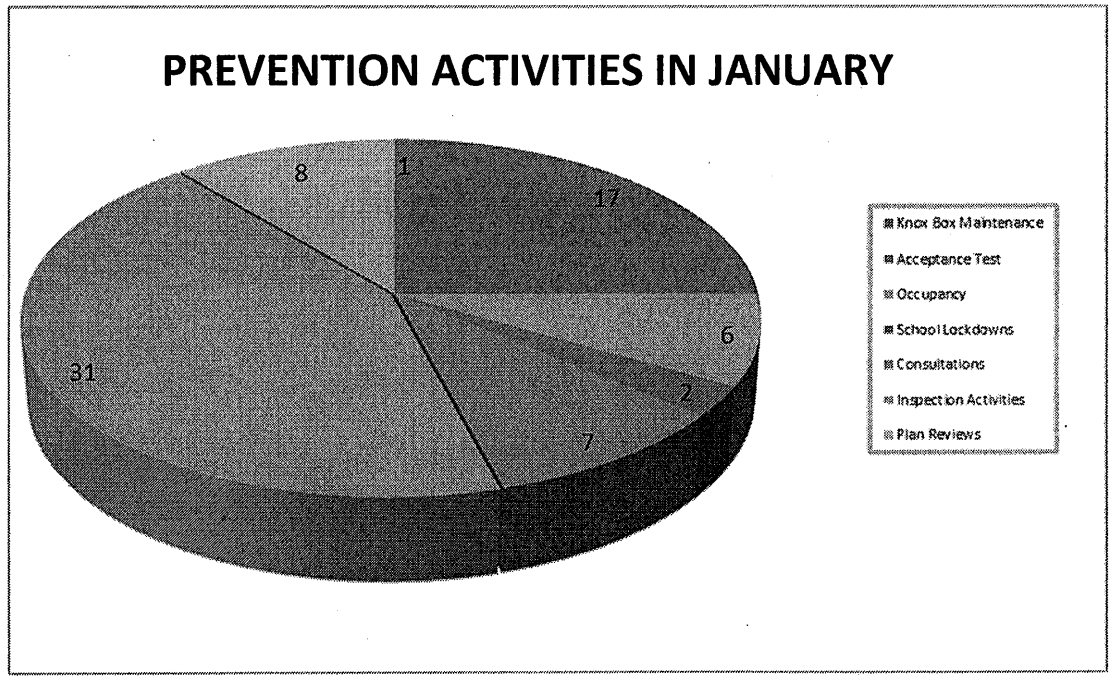
Firefighter McCarthy continues pursuing his Master's degree and Firefighter Wilson continues completing his Associate's degree.

Captain DeWolf and Firefighter Karban attended monthly training with the DuPage County Fire Investigator's Task Force. Lt. Neville and Firefighter McCarthy attended regular Fire Cause & Origin training through MABAS Division 10.

Firefighters Newberry, Patitucci, Majewski, and Wilson attended regular Hazardous Materials team training through MABAS Division 10.

Public Education

The fire prevention bureau is responsible for conducting a variety of activities designed to educate the public, to prevent fires and emergencies, and to better prepare the public in the event a fire or medical emergency occurs.



Fire Prevention/Safety Education:

Lt. Neville conducted four (4) Community CPR Classes during the month to interested residents. Classes were offered for residents as well as Healthcare Providers.

A/C McElroy continues to follow up with various business and commercial properties following up on fire prevention issues.

Captain Votava continues to work with DuPage Office of Emergency Management on updating the Village's Emergency Operations Plan.

Hinsdale Fire Department Monthly Report January 2015

The Survey Says...

Each month, the department sends out surveys to those that we provide service. These surveys are valuable in evaluating the quality of the service we provide and are an opportunity for improvement.

Customer Service Survey Feedback:

We received **16** responses in the month of **January** with the following results:

Were you satisfied with the response time of our personnel to your emergency?

Yes – 16 / 16

Was the quality of service received:

"Higher" than what I expected – 14 / 16
"About" what I expected – 2 / 16
"Somewhat lower" than I had expected 0 / 16

Miscellaneous Comments (<u>direct quotes</u>):

"It was handled diligently & thoughtfully for my ailing wife."

"I felt they handled the call in a very professional and compassionate manner and feel they should receive A+ for the services they provided."

"Excellent service in every respect. Very fine young men who were totally professional in every respect."

"The 2 men who were in the ambulance with me were excellent – 2 Steve's [sic] – one driving and the other with me in the back. They were just great."

"We think the ambulance was here in less than 5 minutes-critical for an allergic reaction. Thank you! ...The paramedics who took care of our daughter were wonderful – McDonough & Shaburg(?)! They were kind courteous, efficient and knowledgable [sic] – a winning combination ! Their demeanor when dealing with a frightened young girl (& her parents!) was exceptional. They took charge and took much of the fear out of the moment. It was exactly the level/type of service one would hope for in this situation & they are to be commended on their professionalism."