



**FEMA**



DuPage County Office  
Of Homeland Security  
& Emergency Management



# DISASTER ASSISTANCE

*For Illinois homeowners, renters and business owners*

**If you sustained losses or damage you may be eligible for disaster aid**

**CALL: 1-800-621-FEMA (3362)**

FOR THOSE WHO ARE SPEECH OR HEARING IMPAIRED

**TTY: 1-800-462-7585**

**Or apply online: [www.disasterassistance.gov](http://www.disasterassistance.gov)**

When you apply for disaster assistance please have the following available:

- Social Security number
- Daytime telephone number where we can call you back
- Current mailing address where you are staying
- Address and zip code of the damaged property
- Directions to the damaged home or property
- Private insurance information, if available

Government disaster assistance covers basic needs only and will not normally compensate you for your entire loss. If you have insurance, the government may help pay for basic needs not covered under your insurance policy. Some disaster aid does not have to be paid back, while other assistance may come in the form of loans.

*All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex, religion, national origin, age, disability, English proficiency or economic status. If you believe your civil rights are being violated, call 1-800-621-3362 or TTY 1-800-462-7585.*